



Hello Friends of the CCC,

We are happy to present you with our Annual Report for 2024. It was a busy year, and our efforts helped our clients move from a point of crisis to a point of stability and ultimately self-sufficiency. I want to recognize our staff who worked 24/7 every day of the year to ensure that services were available at whatever moment they were needed. From food and shelter to counseling and advocacy, the dedication of our staff made a meaningful difference in the lives of those we serve.

We're grateful to Sen. Cristina Castro for helping CCC to secure the DCEO grant that resulted in many improvements to our building: a new roof, new front door, and security system upgrade. Our 134-year old facility continues to serve us well with these improvements.

We reached the halfway mark of our 5-year Strategic Plan, and that committee met jointly with our Board of Directors to review our incredible progress to this point. We continue to live up to our Mission and Vision on a daily basis, and look forward to remaining on course for the remainder of our timeline.

Along with other providers of Sexual Assault services from around the State of Illinois, we were able to successfully lobby the Illinois Legislature for a significant increase in funding for these services. With the increased revenue we were able to provide raises to our staff as well as increase our efforts to provide Prevention and Education services in the community.

We continue to actively participate in a wide variety of settings including: The Illinois Coalition Against Domestic Violence, the Illinois Coalition Against Sexual Assault, the Illinois Certified Domestic Violence Professionals Board, Illinois Partners in Human Services, The 16th Judicial Circuit's Family Violence Coordinating Council, The Kane County Behavioral Health Council, the Kane County Continuum of Care, The Hanover Township Human Services Council, The Elgin Human Services Council, The Elgin Chamber of Commerce, Elgin Noon Kiwanis, and others.

And finally, 2025 will mark our 50th anniversary! We look forward to celebrating with all of our collaborative partners and supporters throughout the course of this coming year. We've come a long way from the original Victorian House to our current location in the old Franklin School building. But now as then, we demonstrate a daily commitment to ensuring that our clients receive the care and support that they deserve.

We remain grateful for your continued support, and are happy to share more info with you or your organization. Just reach out – because in our 50th year, we are *still* "Always Home."

Warm Regards,



Maureen Manning, MS, LCPC, CDVP, CPAIP
Executive Director



Our Story and Impact Today

Established in 1975 by a group of local women who recognized a critical need, the Community Crisis Center (CCC) serves as a 24/7 resource for individuals and families experiencing crisis related to domestic and/or sexual violence, homelessness, or economic instability. Our skilled, professional case managers are available 24 hours a day, every day of the year, and can be accessed by anyone in need via our hotline. We do not restrict our clients based on geographic location, and there is no fee for any victim service. Area residents and local leaders alike express a sense of security knowing that we are "always home" should we be needed.

OUR VISION

To eradicate violence and end crisis

OUR MISSION

Community Crisis Center's skilled, caring individuals provide 24/7 crisis intervention, resources and shelter

OUR SERVICES

The Community Crisis Center is rooted in providing **Residential Shelter** for individuals and their children who are experiencing domestic and/or sexual violence or homelessness. The first such shelter in the area, it is the heart of our agency from which our other programs have grown.

Our **Domestic and Sexual Violence Program** serves clients through individual and group counseling, as well as medical and legal advocacy. We also prioritize violence prevention through community education in schools, colleges, libraries, and social organizations.

Children experience trauma in unique ways and require specialized intervention. Our **Children's Program** has been an integral part of our services since the beginning, working with children individually and in group settings to begin the process of healing.

With a vision of eradicating violence, we offer individual and group counseling through our **Abuse Intervention Program**. Counselors in this program have specialized training to work with individuals who have a history of abusing intimate partners or family members and support them in developing accountability for past abuse and positive coping skills to break the cycle of their behavior.

Our **Economic Crisis Program** provides critical assistance to community members experiencing financial insecurity. Trained case managers provide financial counseling and assistance with rent, utilities, and transportation needs. Our emergency pantry provides food, diapers, personal care items, and winter wear to individuals and families in need.



In FY24, the **Community Crisis Center** provided critical social services to 4,163 clients. Our professionally trained staff answered 11,034 hotline calls and provided 28,901 hours of service.

Residential Shelter Program

Our **Residential Shelter Program** provided 7,582 nights of emergency shelter to 299 clients experiencing domestic and/or sexual violence, homelessness, or economic crisis.

Domestic and Sexual Violence Program

Our **Domestic and Sexual Violence Program** provided counseling and advocacy services to 1,278 individuals. Our community educators provided over 600 hours of learning opportunities for schools, community organizations, and special events to empower individuals with resources for needed support and strategies for violence prevention.

Children’s Program

We worked with 242 children across our programs for a total of 2,370 service hours. Our **Children’s Program** provided dedicated individual and group counseling to assist our child clients with processing trauma and learning positive coping and relationship skills.

Economic Crisis Program

The **Economic Crisis Program** provided \$588,365 in rental and utilities assistance to 456 households. A total of 2,375 individuals and families received critical items including food, diapers, personal care items, and transportation vouchers.

Abuse Intervention Program

Specially-trained staff in our **Abuse Intervention Program** worked with 472 clients for a total of 9,935 service hours to break the cycle of violence.



In A Client’s Words

“I’ve grown so much, learned invaluable life lessons, and leaving a stronger person. The girl you met is on her journey to healing. I now speak a lot, make decisions and set boundaries to protect myself. Your collective love and the wisdom I’ve gained at CCC have been transformative.”

FY2024 Financial Results

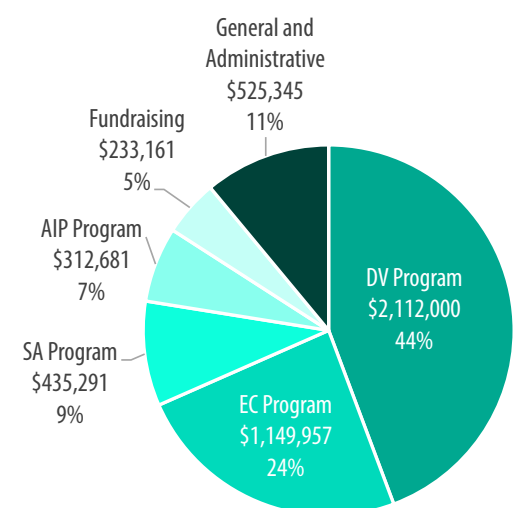
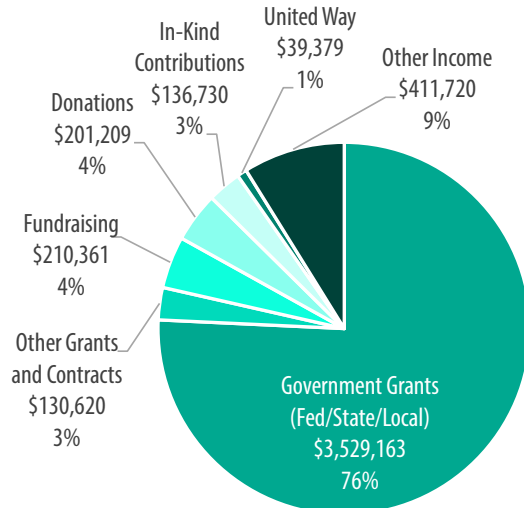
Total Net Assets: \$5,461,464

2024 Operating Revenue

76%	Government Grants (Fed/State/Local)	\$3,529,163
3%	Other Grants and Contracts	\$ 130,620
4%	Fundraising	\$ 210,361
4%	Donations	\$ 201,209
3%	In-Kind Contributions	\$ 136,730
1%	United Way	\$ 39,379
9%	Other Income	\$ 411,720
	Total	\$4,659,192

2024 Operating Expenses

44%	DV Program	\$2,112,000
24%	EC Program	\$1,149,957
9%	SA Program	\$ 435,291
7%	AIP Program	\$ 312,681
5%	Fundraising	\$ 233,161
11%	General and Administrative	\$ 525,345
	Total	\$4,768,435



Thank You for Your Support

We would not be able to provide these critical services in the community without the generosity of others. Thank you to our donors, funders, volunteers, and community partners for your support as we work toward our vision of eradicating violence and ending crisis.

Learn More About Us

Visit our website at www.crisiscenter.org and follow us on social media (Facebook, Instagram, LinkedIn) to learn more about:

- Our Programs
- Employment, Volunteer, and Training Opportunities
- Upcoming Events





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