



Gretchen S. Vapnar
Community
CRISIS CENTER



*Our mission is to provide
Safety, Hope, Advocacy,
Respite and Education for
those impacted by crisis
and violence in the Fox
Valley Region and Illinois.*

2020 ANNUAL REPORT

Board of Directors

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Comptroller
Clad-Rex, Inc.
Elgin, IL

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Attorney
Karayannis Law
St. Charles, IL

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Attorney
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Legal Collection Specialist
Zurich North America
Streamwood, IL

Lisa West

Professor of Nursing
Elgin Community College
Elgin, IL

Greetings Friends,

Times like these force us to take an internal look at our values, efforts, and motives. We are reminded of the many things that are uncertain in life. We are also reminded of the many things that are important to us...like family, security, a warm place to lie our heads at night, a nourishing meal and our emotional health. Often times, we take them for granted and on some occasions we need help. Thus giving the Community Crisis Center purpose.

On behalf of the Community Crisis Center staff and Board of Directors, we are honored to share the 2020 Annual Report with you.

We began the year like any other; summer events, festivals, and farmer's street markets moving right into our 2019 Partners In Peace Celebration. This last year also marked a year of tremendous change for the Center. One of major changes was watching the pillar of the Center retire and pass the torch to new leadership.

We had our normal holiday celebrations for staff and clients, but like the rest of the world, came upon a time with a pandemic that we hadn't experienced in 100 years. While there have been challenges, we are so grateful to you, our community for your never-ending support. Our staff, volunteers and funders have been flexible beyond belief. That flexibility has allowed us to continue services both on and off site, access technology that we never would've imagined, and working in ways to connect like never before so that we could continue to be available to those in need. Despite the challenges, there have been triumphs in partnership throughout the community.

The Community Crisis Center staff rose to all the challenges with creativity and pushing forward in helping clients while protecting themselves. At every turn, the staff put the livelihood of our clients first striving to give them the best service possible. Over the year, we added a board member and are fortunate to have continued support from our dedicated, talented, and committed board.

Now, more than ever, we are evolving while keeping our mission in mind. We are taking note of things that we learned this season that make us more efficient and effective. We also want to combine how we previously operated with what we've learned. We remain committed to meeting the needs of those affected by domestic violence, sexual assault, and economic insecurity.

We thank you; our donors, volunteers, staff, and board for being on this journey with us as we continue to define what our future looks like. Through many generous donors we able to make it through this year. Within these pages, you will find stories of impact and data that show how we have adapted this year. We hope that you find the information useful and impress upon you the desire to continue to support the Community Crisis Center.

In Service,



La Tonya Walker

Executive Director



Community Crisis Center, Inc. is a nonprofit 501 (c)(3) organization serving individuals and families in Illinois and the Fox Valley Region affected by domestic violence, sexual assault and/or economic crises.

Gretchen S. Vapnar Community Crisis Center, Inc. Mission:

We provide Safety, Hope, Advocacy, Respite and Education for those impacted by crisis and violence in the Fox Valley Region and Illinois.

March 2020 was a turning point for our agency as it was for the world when COVID-19 pandemic became a reality. From the beginning, we followed the mandates of the State of Illinois and local and national health departments. Our services have been at times restricted in order to be pandemic compliant but the agency always maintained the crisis line and emergency shelter while developing new protocols in order to provide service that was safe for our guests and employees. We appreciate the continued support of our mission during these unprecedented times.



SERVICES

Domestic Violence and Sexual Assault

Amanda requested domestic violence services after being involved in an extremely emotionally and sexually abusive relationship. Amanda had recently fled the abuse and relocated, yet continued to face abuse because the abuser had her pet and used it as a form of control. Amanda considered leaving the state and place of employment in order to be safe. Through continuous counseling, Amanda was able to leave her job, secure new employment, obtain safe housing and strengthen her relationship with her family.

Abuse Intervention Program (AIP)

Adapting to change has been challenging learning to cope with stressors in a healthy way during a pandemic. AIP clients have increased their communication utilizing our 24-hour hotline services to address coping strategies. Clients report feeling assured that they are being heard and feel less pressure knowing that the Crisis Center is able to continue services virtually.



One participant said "I know CCC is always here for me!" By helping those who cause harm, we are ultimately keeping the entire family unit of parents and children safe.

“It feels good to have my own place. I am doing well and fortunate to become housed during the pandemic. - Mike”

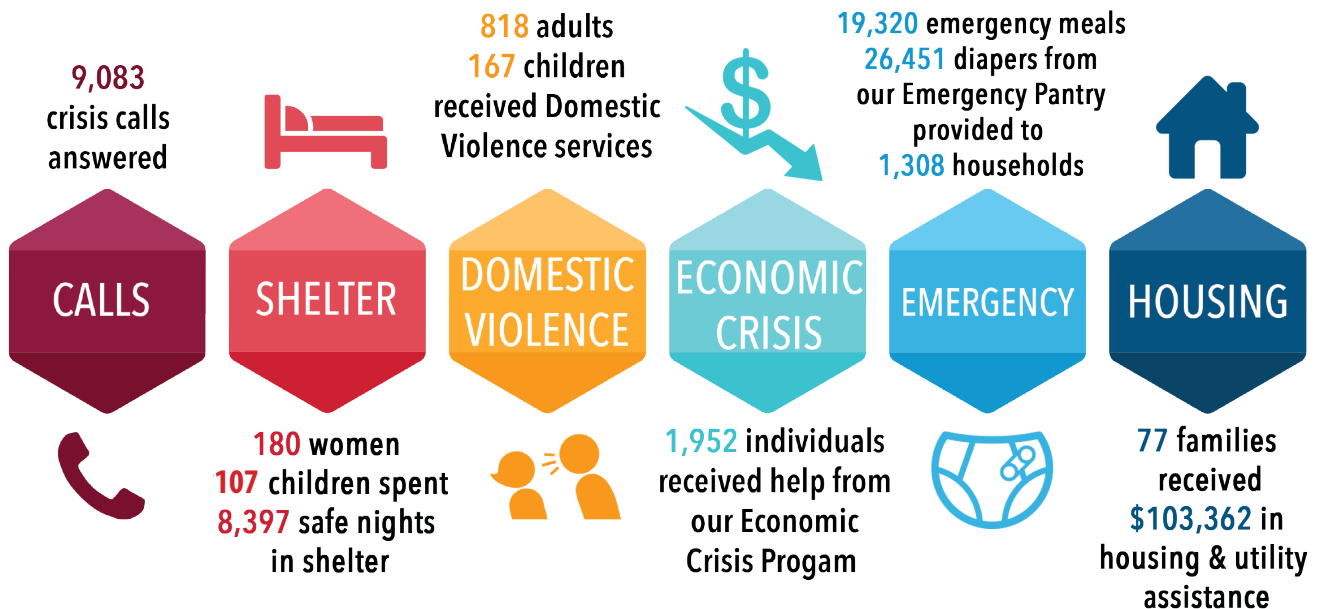
Economic Crisis Program

Mike had been homeless for many years sleeping outside and receiving services from the Center. Last year he began to think about ending his homelessness. CCC staff collaborated with community partners to wrap Mike in the services he needed to see his dreams come true. Mike participated in case management and in March of 2020, he moved into his own apartment also receiving, food, personal hygiene items, cleaning supplies and continued emotional support. Mike continues to work with his case manager and reports "It feels good to have my own place. I am doing well and fortunate to become housed during the pandemic". Mike is now lives in safety, warmth and dignity in knowing anything is possible.

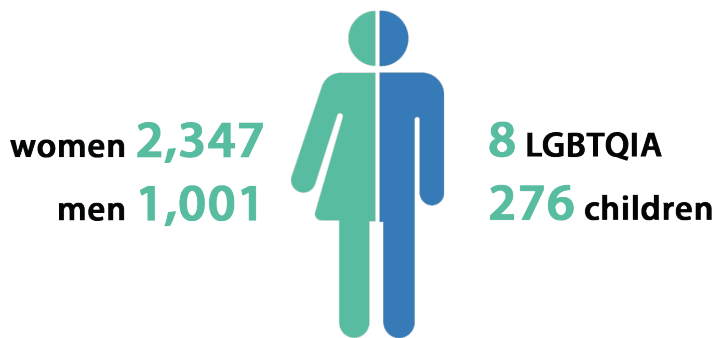
**names have been changed to protect confidentiality*

Who YOU Helped in 2020

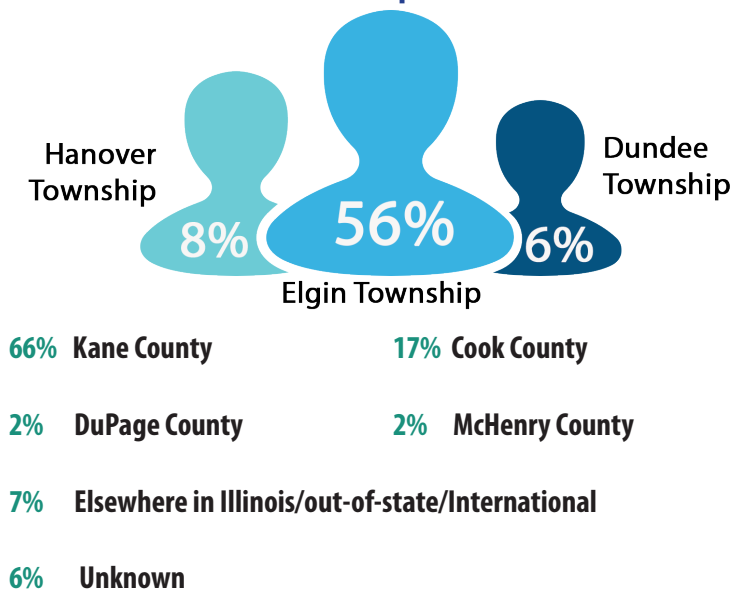
During July 1, 2019 to June 30, 2020 the Crisis Center provided services to:



 Overall, 3,356 Adults & 276 Children received 26,309 hours of **SERVICE**



Where People Live



Ethnicity

Race/Ethnicity	% Clients in FY 20
Asian	1%
Black	24%
Hispanic	34%
White	24%
Other	2%
Unknown*	15%

*The majority of "unknown" clients were crisis line callers who declined to give a racial or ethnic origin.

AGE

0-5 yrs	2%	6-12	3%
13-17	2%	18-21	4%
22-29	17%	30-39	22%
40-49	18%	50-59	15%
60+	9%	Unknown	7%

"The Crisis Center gave me hope when all seemed lost."

— Shelter Resident

FUNDRAISERS



Longtime supporters of the Community Crisis Center, Harriet and Mike Shally hosted the annual Shally Chili Bash and Vintage Car show on Sept 15th 2019 at their home in Elgin. Proceeds collected through raffle baskets, 50/50 split the pot and Chili tasting competition raised critically needed funds for the center.



What a beautiful day for a golf outing. KR Miller Contractors hosted the 20th annual event for the Crisis Center.



Pictured: left to right- Mindi Robles-Delnor Hospital SANE Program, Chief Shawn Beane, Pingree Grove Police Dept. Lifetime Achievement Awards- "Elgin All-Stars"-Karen Beyer, Ed Hunter, Gretchen Vapnar, Karen Schlack Susan Robinson- Elgin Community College Theatre Dept. and Megan Highland- Elgin Community College

The 29th annual Partners in Peace Breakfast was held at the Elgin Country Club on Friday, October 4, 2019. It is a time the Crisis Center sets aside to honor professional persons and agencies in our community who have given outstanding services to victims of domestic violence and sexual assault and their children.

Children's Program

Children coming to the Community Crisis Center may receive:

- Emergency shelter with their mothers
- Advocacy with schools and other social service agencies
- Individual and family counseling
- Children's small group counseling



Toy Drive 2019

over 900 families served!

During our Annual Toy Give Away, the Center receives 20 bikes from a family to represent the number of children killed at Sandy Hook. Families are randomly chosen by a lottery system and toward the end of the day, a family accepted one of the last bikes. Their little boy was with the family, and he was so excited about receiving the bike that he sort of scooted out into the toy area on the bike before we noticed him. Another little boy about the same age saw the bike and exclaimed that he would like a bike, too. Upon hearing that, the first boy handed his bike over to the second boy, saying that he could have it. The volunteer watching all this ran over to find staff, asking if we had another bike that we could give to the first boy, and luckily we had one left. Everyone was in tears, both because of the kindness of the first boy, and because of the joy both boys were clearly exhibiting.

Community Crisis Center is available **24 hours a day**. Our crisis line is staffed at all times, **24/7/365**, by professional case managers. Walk-in services are available from **9 a.m. to 8 p.m. 7 days a week**.

SHELTER

23 people living in our emergency shelter.

69 meals served in shelter.

54 contacts with shelter residents offering counseling and referrals for other services.

25 phone contacts requesting crisis counseling, information and referrals for other services, shelter or community education.

10 volunteer hours of service that includes donation management, client advocacy, advisory boards, clerical, and meals & activities for shelter residents.

72 hours of direct service provided by staff members.

AN AVERAGE DAY at the Crisis Center

EMERGENCY

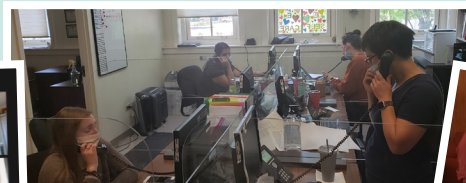
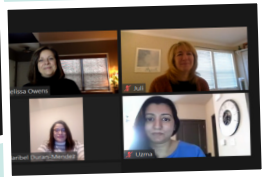
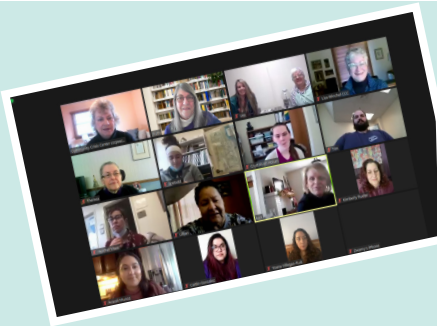
42 contacts with walk-in clients who make use of all services, from domestic violence counseling to a request to use our phone to information and referrals to other agencies, and with emergency needs for food, toiletries, diapers, clothing, rent, medicines, utilities or transportation.

53 emergency pantry meals provided to households working to make ends meet.

72 diapers provided to households with infants and toddlers.

CONTACT

136
requests for
HELP



Thank you to the staff of CCC for your service and dedication in saving lives!



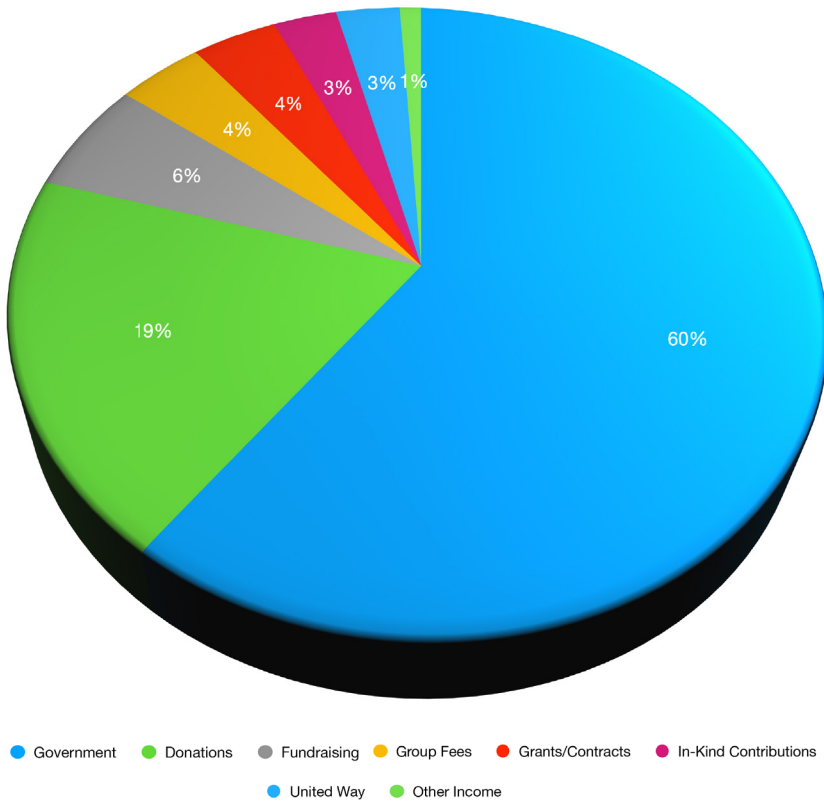
After careful consideration, the Board of Directors of the Gretchen S. Vapnar Community Crisis Center decided to postpone the annual Spring Gala for March 2021. The safety and health of our guests, volunteers and staff was our top priority. We are excited to announce that we have secured the date of **March 12, 2022 at the Q Center in St. Charles for the 34th Annual Spring Gala**. We will celebrate like no other time!



Please check our website for information regarding upcoming virtual auctions and events, tickets, item donations, and sponsorship opportunities as we move closer to the date.

FINANCIAL STATEMENT

FY 20 Revenue Sources

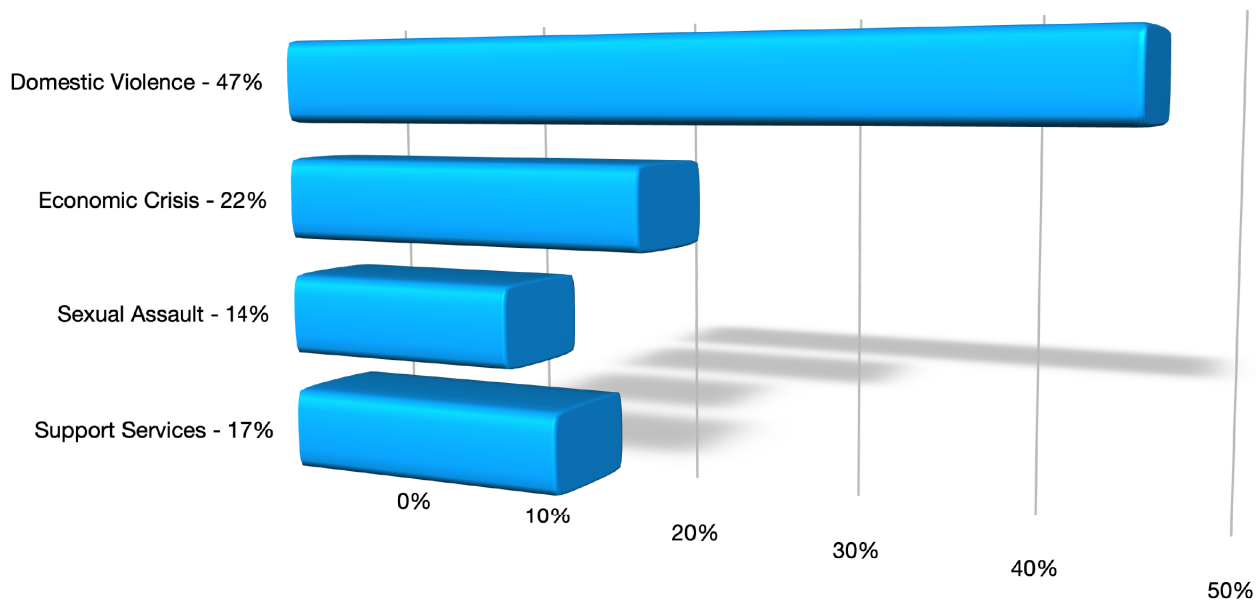


Total Operating Income
\$2,836,444

Expenses:
Domestic Violence
\$1,369,057
Economic Crisis
644,234
Sexual Assault
429,814
Support Services
512,929

Net Assets June 30, 2020
\$4,450,365

FY 20 Functional Expenses



The above information is drawn from our FY 2019 financial statements; to review a copy of the audit, please contact the Business Manager at 847-742-4088 x 121.

Donate Online

To donate online, www.crisiscenter.org

Donate by Mail

To donate by mail, please complete the donation form and send to:

Attn: Business Manager

Community Crisis Center

P.O. Box 1390

Elgin, IL 60121

Legacy of Caring Society

The Legacy of Caring Society was established in 2004 as a means of recognizing those individuals who have included the Community Crisis Center in their estate planning. Donors may become members of the Legacy of Caring Society by selecting the Crisis Center as the beneficiary of the following: planned giving, estate bequest, gift annuity, charitable trust, life insurance policy or other planned giving instrument. Donations can be allocated to general operating or can be used to assist the agency in developing our Endowment Fund.



For more information, please contact La Tonya Walker at 847-742-4088 x118.

P.O. Box 1390

Elgin, IL 60121-1390

Business Line: 847-742-4088

Crisis Line: 847-697-2380

Fax: 847-742-4182

TTY: 847-742-4057

www.crisiscenter.org